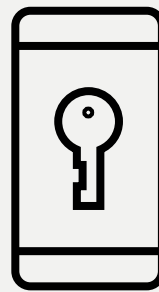
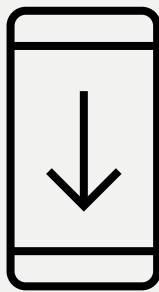
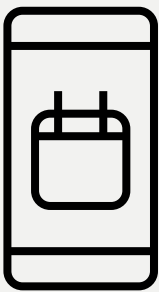




# *How mobile access works*

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1. Complete your reservation by filling-in the registration form with your personal information & your digital signature and by sending them to us along with your ID scanned (both sides).
  2. Guests who are first time users of the mobile access app will get an e-mail with a link to be able to download the app from Appstore or Google Play, the app is called ASSA ABLOY Hospitality Mobile Access. The guest installs the app and goes through the verification process, using the same e-mail address as was used in step 1 above. Once registered with the e-mail address, the app is ready to use.
  3. Approximately 24 hours before the hotel stay, the guest will get an app notification for check-in. When the guest wishes to do so, he/she can check in through the app and estimate the time of arrival at the hotel.
  4. When the key for the guest has been issued will be shown in the app.
  5. Turn on the Bluetooth & Location. Hold your cellphone in front of the lock to open your room door.
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GRAND HOTEL PALACE